

California
Association of
Licensed
Repossessionors



2018 Membership Directory
Repossession Laws, Rules & Regulations
March 2018 (revised)

“Individually we struggle to be heard, Collectively we cannot be ignored”

California Association of Licensed Repossessionors

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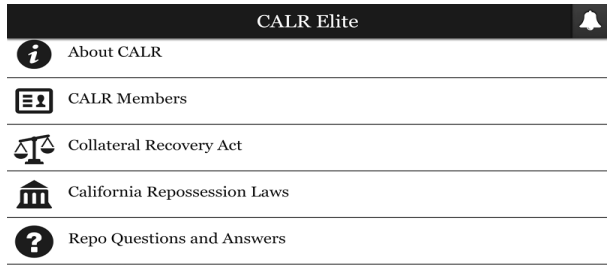
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Law Enforcement:

The FREE “CALR Elite” App lists all laws regarding California repossessions. The app also boasts a simple Questions and Answers section for quick references to the most common questions regarding repossessions in the field.

Repossession Agents:

This is a must have app if you are in the field!

With a tap of your mobile device you can educate, inform law enforcement and your debtors of the Vehicle (VC) and Business and Professions (B&P) codes regarding California repossessions! “Don’t leave your office with out it!”

Repossession Agency Business Owners:

All of your employees must have this app! They can read and study “*The State of California Business and Professions Code Repossessors, Chapter 11. Repossessors*” Act. Your staff will have access to all the laws at their convenience. When a debtor shows up at your door you will have instant access to recite the different vehicle (VC), Business & Professions (B&P) codes regarding their personal effects, vehicle storage, redemption and so much more!.

Financial Institutions:

The “CALR Elite” app is a viable tool for all collectors! The section titled “California Repossession Laws” has six (6) different scenarios on just vehicle impoundments and what it takes to get a vehicle release alone!



Repossession Laws, Rules & Regulations

PUBLISHED BY: The California Association of Licensed Repossessors (CALR)

This booklet has been published and distributed at the expense of the current members of the California Association of Licensed Repossessors, Inc., (CALR) and its supporters. The material in this booklet has been compiled from information provided by our members. CALR is not responsible for any errors or omissions and assumes no liability. CALR serves solely as a catalyst to distribute information. CALR offers NO protection or guarantees of service to anyone using this directory as a listing service to forward accounts. The appearance of advertisers, or their identification as members of CALR, does not constitute an endorsement of the products or services featured. CALR reserves the right to decline to publish any advertisement submitted. This booklet is being distributed to inform the recipient of current repossession requirements and procedures within the State of California.

Included is a list of names and license numbers (issued by the Bureau of Security & Investigative Services (BSIS) in good standing of all licensees operating a repossession agency in California as of the date of publication. The members of CALR have given additional effort and financial support to make the California Association of Licensed Repossessors, Inc., and this booklet possible. In recognition of this support, an alphabetical list, sorted by company name and RA number, has been created to highlight our members' in bold.

CALR is comprised of Bureau of Security & Investigative Services (BSIS) licensed members operating repossession agencies within the State of California, associate members who are employees of a California member in good standing, affiliate members in/outside California, and vendor members who supply goods and services to the repossession industry.

The purpose of CALR is to strengthen understanding between licensees, law enforcement, financial institutions, regulatory agencies, and the consumer. CALR also provides our members with continuing education in the fields of public relations, business principles and professionalism via newsletters, special bulletins, calr.org, seminars, and annual conventions.

*BSIS Data compiled during the 1st quarter of 2018 & printed in March of 2018

www.CALR.org

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About CALR

1961 The California Association of Licensed Repossessors (CALR) was incorporated. CALR is composed of men and women who are dedicated to improving the Collateral Recovery Industry. Our purpose is to strengthen understanding between licensees, law enforcement, financial institutions, regulatory agencies and the consumer. We provide our members continuing education in the fields of public relations, business principles, professionalism, training and certification in the Collateral Recovery Industry.

CALR is pro-active in introducing and passing legislation in California. We are the largest and oldest state repossession organization in the US. Many states look to California for guidance in enacting and passing legislation in their individual states including a leading platform for other states to enact recovery agency licensing.

CALR - Mission Statement

CALR is comprised of licensed members operating repossession agencies within the State of California and affiliate members outside California. The purpose of this Association is to strengthen understanding between licensed repossessors, law enforcement, financial institutions, regulatory agencies and the consumer. CALR also provides safety training to its members with continuing education in the field of public relations, business principles and professionalism via newsletters, special bulletins, seminars and conventions.

CALR - Code of Ethics

- To strive, through education and fellowship, to improve the understanding of the repossession industry by the financial lending community we serve.
- To improve our industry's relationship with all governing bodies and law enforcement agencies.
- To encourage each California licensee to join the California Association of Licensed Repossessors and become involved in the association's goals and functions.
- To work with each other to improve the spirit of cooperation and level of education for the betterment of the repossession industry.
- To conduct business in a professional and courteous manner.
- To promote business with integrity and a proper respect for our fellow repossessors and clients.

CALR - Political Action Committee (PAC)

CALR's PAC fund supports our lobbyist in the act of attempting to influence decisions made by officials in the California government. CALR's lobbyists work with the California legislators on behalf the CALR origination to explain the obstacles our industry faces and to work with lawmakers to correct and amend these laws. CALR also aids in preserving the current laws in place to help protect the repossessors. A portion of the CALR membership dues will be used for lobbying activities as defined by the Revenue Reconciliation Act of 1993. It is estimated that the percentage used for such purposes will be twenty-nine percent (29%). This portion of your dues is not deductible as an ordinary and necessary business expense. Contributions or gifts are not deductible as charitable contributions for federal income tax purposes.

CALR Board of Directors



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Bureau of Security & Investigative Services

2420 Del Paso Blvd, Suite 270

Sacramento, CA 95834

Phone: (916) 322-4000 or (800) 952-5210

Email: Repossessor@dca.ca.gov

Website: www.bsis.ca.gov

BSIS Increases Fees Effective July 1st 2018 B&P 7511

7511. The bureau shall establish and assess fees and penalties for licensure and registration as displayed in this section. The fees prescribed by this chapter are as follows:

- (a) The application fee for an original repossession agency license shall be at least nine hundred seventy dollars (\$970) and may be increased to an amount not to exceed one thousand sixty-seven dollars (\$1,067).*
- (b) The application fee for an original qualified manager certificate shall be at least three hundred fifty dollars (\$350) and may be increased to an amount not to exceed three hundred eighty-five dollars (\$385).*
- (c) The renewal fee for a repossession agency license shall be at least seven hundred fifty dollars (\$750) and may be increased to an amount not to exceed eight hundred twenty-five dollars (\$825) biennially.*
- (d) The renewal fee for a qualified manager certificate shall be at least two hundred twenty-five dollars (\$225) and may be increased to an amount not to exceed two hundred forty-eight dollars (\$248) biennially.*
- (e) Notwithstanding Section 163.5, the reinstatement fee for a repossession agency license required pursuant to Sections 7503.11 and 7505.3 is the amount equal to the renewal fee plus a penalty of 50 percent thereof.*
- (f) Notwithstanding Section 163.5, the reinstatement fee for a qualified manager certificate required pursuant to Sections 7503.11 and 7504.7 is the amount equal to the renewal fee plus a penalty of 50 percent thereof.*
- (g) A fee for reexamination of an applicant for a qualified manager shall be at least sixty dollars (\$60) and may be increased to an amount not to exceed sixty-six dollars (\$66).*
- (h) An initial registrant registration fee shall be at least seventy-five dollars (\$75) and may be increased to an amount not to exceed eighty-two dollars (\$82), a registrant reregistration fee shall be at least seventy-five dollars (\$75) and may be increased to an amount not to exceed eighty-two dollars (\$82), and a registrant biennial renewal fee shall be at least forty dollars (\$40) and may be increased to an amount not to exceed forty-four dollars (\$44) per registration. Notwithstanding Section 163.5 and this subdivision, the reregistration fee for a regis-*

trant whose registration expired more than one year prior to the filing of the application for reregistration shall be at least seventy-five dollars (\$75) and may be increased to an amount not to exceed eighty-two dollars (\$82).

(i) The delinquency fee is 50 percent of the renewal fee in effect on the date of expiration, but not less than twenty-five dollars (\$25).

(j) The fingerprint processing fee is that amount charged to the bureau by the Department of Justice.

(k) The director shall furnish one copy of any issue or edition of the licensing law and rules and regulations to any applicant or licensee without charge. The director shall charge and collect a fee not to exceed ten dollars (\$10) plus sales tax for each additional copy, which may be furnished on request to any applicant or licensee, and for each copy furnished on request to any other person.

(l) The processing fee for the assignment of a repossession agency license pursuant to Section 7503.9 shall be at least four hundred dollars (\$400) and may be increased to an amount not to exceed four hundred forty dollars (\$440).

(m) The fee for an endorsed verification of licensure, certification, or registration shall be twenty-five dollars (\$25). The verification document shall include the license, certificate, or registration number, the date of issuance and expiration of the license, certificate, or registration, the current license, certificate, or registration status, the date of the endorsement, an embossed seal, and the signature of the chief.

(n) The fee for the replacement of a lost or destroyed registration card, license, or certificate authorized by this chapter shall be twenty-five dollars (\$25). The request for a replacement of a registration card, license, or certificate shall be made in the manner prescribed by the bureau.

(o) This section shall become operative on July 1, 2018.

Repossession Law Changes 2018 (B&P Code)

Effective January 1st 2018 B&P 7500.3

The exclusion from the collateral recovery act is extended indefinitely for dealers selling collateral for agricultural use.

Repossession Law Changes 2017 (B&P Code)

Governor Brown signed Assembly Bill (AB) 1859 (Gallagher) into law on September 23, 2016. This bill removes debt collection from the qualifying experience required to take the qualified manager examination. The bill also clarifies that the terms "repossession order" and "assignment" may be used interchangeably for the purposes of describing any written authorization to repossess collateral. AB 1859 goes into effect on January 1, 2017. (B&P 7500.1 Section 1,2,3,4&5)

Repossession Law Changes 2016 (B&P and VEH Code)

7507.125 - A boat, trailer, reefer, etc. can be taken with the repossession. As a result we don't have to disconnect anything attached at the time of the repossession.

7507.12(3) - This allows the reposessor to move a motorcycle, jet-ski, move a vehicle on Go-Jacks, etc.

7507.12(4) - This allows the reposessor to retain possession once they have gained control by any means.

7507.12(b) - This doesn't allow any other entity to instruct the reposessor to drop the vehicle for a drop fee or no fee at all if the customer gets on the phone and makes a payment, etc.

7507.4 This removes the reposessor or limits their exposure as far as any FDCPA regulation is concerned. *"A licensed repossession agency or its registrants shall not make demand for payment in lieu of repossession and shall not sell collateral recovered under this chapter"*.

7502.2(a) / Section 241 of the vehicle code (VC) **does not** allow BHPH to hire tow companies, or companies that aren't licensed, to repossess / recover vehicles on their behalf.

Section 41612 Gov Code – Does not place the burden on reposessor to obtain the repossession release from the police department.

VEHICLE CODE – VEH - General Provisions 2016

(General Provisions enacted by Stats. 1959, Ch. 3.)

Section 28.

(a) Whenever possession is taken of any vehicle by or on behalf of its legal owner under the terms of a security agreement or lease agreement, the person taking possession shall contact, for the purpose of providing the information required pursuant to subdivision (d), within one hour after taking possession of the vehicle, by the most expeditious means available, the city police department where the taking of possession occurred, if within an incorporated city, or the sheriff's department of the county where the taking of possession occurred, if outside an incorporated city, or the police department of a campus of the University of California or the California State University, if the taking of possession occurred on that campus. If, after an attempt to notify, law enforcement is unable to receive and record the notification required pursuant to subdivision (d), the person taking possession of the vehicle shall continue to attempt notification until the information required pursuant to subdivision (d) is provided.

(b) If possession is taken of more than one vehicle, the possession of each vehicle shall be considered and reported as a separate event.

(c) Any person failing to notify the city police department, sheriff's department,

or campus police department as required by this section is guilty of an infraction, and shall be fined a minimum of three hundred dollars (\$300), and up to five hundred dollars (\$500). The district attorney, city attorney, or city prosecutor shall promptly notify the Bureau of Security and Investigative Services of any conviction resulting from a violation of this section.

(d) For the notification required by this section, the person shall report only the following information and in the following order:

(1) The approximate location of the repossession. (2) The date and approximate time of the repossession. (3) The vehicle year, make, and model. (4) The last six digits of the vehicle identification number. (5) The registered owner as provided on the repossession assignment. (6) The legal owner requesting the repossession as provided on the repossession assignment. (7) The name of the repossession agency. (8) The telephone number of the repossession agency.

(Amended by Stats. 2015, Ch. 740, Sec. 13. (AB 281) Effective January 1, 2016.)

Note: You no longer have to mail in your police report—per the changes in this section, Thank you CALR!

A Message from the president of CALR

Your membership to CALR is very important ! Without your continued support we would not be able to update, change and implement new laws.

25% of your membership fees goes towards paying for the CALR lobbyist each year. The CALR Legislative Liaison as well as all the board of directors are volunteer positions.

Myself and your legislative liaison take many trips to the state capitol each year, on most occasions we fly out in the morning and return in the evening. There are times we spend our personal money for our flights, meals and when needed accommodations. We also spend many hours of our personal time working with our lobbyist creating the “Assembly Bills” to change these laws. The time away from our business and family is well spent for you our members.

Please continue your membership and attend our Education and Safety training at our Annual Conventions each year. These events help pay for the changes you all need and request.

Your CALR membership is less than \$50.00 per month! Not much to move mountains and make our industry better.

Sincerely
Marcelle Egley President of CALR

Who may legally repossess collateral in California?

Every law enforcement officer should be aware that pursuant to Business and Professions code section 7508.8. A bureau issued registration card shall be carried by those individuals specified by Section 7506.3, and shall be shown on demand to any bureau employee or law enforcement officer.

Only a Repossession Agency Registrant (RAE) or Repossession Agency Qualified Manager (RAQ) are allowed to repossess collateral in the state of California. A new hire will have in their possession a RAE Temp. Samples below.

RAE

 Bureau of Security & Investigative Services P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000		
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JOHN DOE 5555 ANY STREET ANY TOWN CA 55555		
Registration: RAE 555555	Expiration: 06/30/2000	
REGISTRANT FOR JOHN DOE		
Company License No: 555555		
SEE REVERSE FOR EXPIRATION INFORMATION RECEIPT NO. PPG 05/31/99 55555555		

RAQ

 Bureau of Security & Investigative Services P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000		
CERTIFICATE NUMBER		
RAQ 00100123		
REPOSESSION AGENCY		
THIS IS TO CERTIFY THAT		
JOHN DOE		
is a licensed repossession agency qualification certificate holder and authorized to do business as John Doe Incorporated		
under chapter 11 division 3 of the business and professions code		
PPRA 06/30/2000		

RAE Temp

STATE OF CALIFORNIA – STATE AND CONSUMER SERVICES AGENCY		ARNOLD SCHWARZENEGGER, Governor		
BUREAU OF SECURITY AND INVESTIGATIVE SERVICES P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000 www.dca.ca.gov/bsis				
TEMPORARY REPOSSOR REGISTRATION			For Department Use Only Application #987654	
This registration is valid for 120 days from the date signed				
Applicant Name: John Doe		Driver's License Number: C1234567		State: CA
Employer Name: Repossession Agency, Inc.		Business License Number: RA 555555		
Business Address: Number and Street 555 Main Street		City Anytown	State CA	Zip Code 90001
		Month 01	Day 15	Year 2007
Employee Signature		First Day as a Repossessor Registrant		
NOTICE TO LAW ENFORCEMENT AGENCIES: This document must be embossed with a state seal to be valid. This document will serve as proof of application for registration, entitles the bearer to perform the duties of a Repossessor registrant and is valid for 120 days from the date signed.				

CALR Questions and Answers

This Question and Answer Section is revised annually and is prepared with the assistance of many members of CALR and its counsel in the hope that it will enlighten and benefit individuals and firms concerned with the repossession industry. For all laws referred to in this question and answer section, please refer to the full sections of the Business & Professions Code (B&P), Vehicle Code (VC), Penal Code (PC), Civil Code (CC) and California and United States Constitution for further clarification.

CAUTION: The answers provided in this section are for general reference only and CALR warns that they should not be relied upon as legal authority. Minor differences in the facts may require different answers. The law is also subject to change at any time. Therefore, consult your legal counsel concerning individual situations.

IMPOUND, STORAGE, REPAIR SHOP & REDEMPTION QUESTIONS

1. When must law enforcement agencies be open to issue impound releases?

A law enforcement agency must be open to issue impound releases whenever it is open to serve the public for regular, nonemergency business. [VEH 14602.6(a)(2), 14602.7(a), 14602.8(a)(3), 21100.4(a)(4)]

2. May local law enforcement collect an administrative fee from a legal owner or their agent to release impounded collateral?

No. Only charges shall be collected by the local or state authority only from the registered owner or an agent of the registered owner. Not the legal owner. [VEH 22850.5(b)(2)]

3. Is a repossessed vehicle exempt from current registration?

Yes. A vehicle repossessed pursuant to the terms of a security agreement is exempt from registration solely for the purpose of transporting the vehicle from the point of repossession to the storage facilities of the reposessor, and from the storage facilities to the legal owner or a licensed motor vehicle auction, provided that the reposessor transports with the vehicle the appropriate documents authorizing the repossession and makes them available to a law enforcement officer on request. [VEH 4022]

4. When a vehicle has been impounded by a public agency, who should notify the legal owner?

The Impounding agency within 2 working days of the impoundment, unless the vehicle is in a vehicle abatement program, or abandoned, the public agency is required to notify both legal and registered owner. [VEH 14602.6(2), 14602.7(a), 14602.8(3), 2110.4(4)]

5. Does the mandatory 30 day vehicle impoundment for driving with a suspended, revoked, or invalid license apply to the legal owner?

No. A legal owner or its agent (but not the registered owner) may obtain a release from the impounding authority prior to the 30 days if they meet three conditions: 1) The legal owner is a motor vehicle dealer, bank, credit union, acceptance corporation, or other

licensed financial institution legally operating in this state or is another person, not the registered owner, holding a security interest in the vehicle. 2) pays all towing and storage fees related to the seizure of the vehicle. no lien sale processing fees shall be charged to the legal owner who redeems the vehicle prior to the 15th day of impoundment and, 3) They provide certain foreclosure documents required by Vehicle Code Section [VEH 14602.6(f)]

6. What documents shall a reposessor give to the Impounding Authority to get a release for a vehicle impounded while his or her driving privilege was suspended or revoked?

The legal owner or the legal owner's agent presents a copy of the assignment, as defined in subdivision (b) of Section 7500.1 of the Business and Professions Code; a release from the one responsible governmental agency, only if required by the agency; a government-issued photographic identification card; and any one of the following, as determined by the legal owner or the legal owner's agent: a certificate of repossession for the vehicle, a security agreement for the vehicle, or title, whether paper or electronic, showing proof of legal ownership for the vehicle. Any documents presented may be originals, photocopies, or facsimile copies, or may be transmitted electronically. The law enforcement agency, impounding agency, or any other governmental agency, or any person acting on behalf of those agencies, shall not require any documents to be notarized. The law enforcement agency, impounding agency, or any person acting on behalf of those agencies may require the agent of the legal owner to produce a photocopy or facsimile copy of its repossession agency license or registration issued pursuant to Chapter 11 (commencing with Section 7500) of Division 3 of the Business and Professions Code. [VEH 14602.6(f)(3)]

7. What documents shall a reposessor give to the Impounding Authority to get a release for a vehicle impounded when it is left unattended upon a bridge, viaduct, or causeway or in a tube or tunnel where the vehicle constitutes an obstruction to traffic.

A vehicle shall be released to the legal owner, as defined in Section 370, if the legal owner does all of the following: (A) Pays the cost of towing and storing the vehicle. (B) Submits evidence of payment of fees as provided in Section 9561. (C) Completes an affidavit in a form acceptable to the impounding law enforcement agency stating that the vehicle was not in possession of the legal owner at the time of occurrence of the offenses relating to standing or parking. A vehicle released to a legal owner under this subdivision is a repossessed vehicle for purposes of disposition or sale. The impounding agency shall have a lien on any surplus that remains upon sale of the vehicle to which the registered owner is or may be entitled, as security for the full amount of the parking penalties for all notices of parking violations issued for the vehicle and for all local administrative charges imposed pursuant to Section 22850.5. The legal owner shall promptly remit to, and deposit with, the agency responsible for processing notices of parking violations from that surplus, on receipt of that surplus, the full amount of the parking penalties for all notices of parking violations issued for the vehicle and for all local administrative charges imposed pursuant to Section 22850.5. [VEH 22651(i)(4)]

8. What can happen to a tow company if the legal owner is not notified?

Under Civil Code Section 3070, a legal owner has a right to accuse the tow company of “improperly causing a vehicle to be towed” if the tow company tries to collect storage over 15 days when Vehicle Code 10652.5 is violated. A notice must be sent to the legal owner by the 16th day of possession in order to collect more than 15 days of storage fees. [CIV 3070(d1), (d2), (A)]

9. Must a person operating a storage facility accept credit cards for the release of impounded vehicles?

Yes. The storage facility must accept valid bank credit cards for towing and storage fees when registered or legal owners redeem their vehicles. [VEH 14602.6(f)(2)(B), 14602.7(e)(2)(B), 14602.8(f)(2)(B), 21100.4(e)(2)(B), 22651.1, 22658(k)(1), 23118(e)(2)(B)]

10. Are there limits on the number of days storage can be charged by lien holders?

Yes. Civil Code 3068.1 limits public agency and private tows to a certain number of days chargeable for storage. A vehicle under \$4,000.00 in value shall not accrue storage charges beyond the 15th day unless lien sale proceedings have commenced. If the lien is filed by the 15th day of possession, the storage is limited to 60 days. This would include a required notice to be signed by the legal owner before the 16th day of possession. [VEH 10652.5] A vehicle with a value over \$4,000.00, the lien sale shall commence by the 30th day of storage and allowing the storing party to collect for storage up to 120 days. If the lien sale commenced after 30 days–60 days of storage, then Vehicle Code 10652.5 applies and the storing party may only collect up to the 16th day of storage. [CIV 3068.1] [VEH 10652.5]

11. What is the maximum amount a repair garage may charge on a repair or storage to a legal owner?

On work or services performed, up to \$1,500.00 is allowed and the garage must have permission from the legal owner to exceed that amount. [CIV 3068(c)] Storage is allowed up to \$1,025.00 for a vehicle under \$4,000.00 in value and \$1,250.00 if the vehicle is valued over \$4,000.00 [CIV 3068(c)]. There is also a requirement to notify the legal owner by the 16th day of possession if storage fees are charged and if legal owner is not notified, storage is limited to 15 days. [VC 10652.5], [CIV 3068, 3071 & 3072]

12. Are there any reporting requirements when a vehicle is stored in a private building?

Yes. Every person other than the keeper of a garage renting any private building used as a private garage or space therein for the storage of a vehicle of a type subject to registration under this code, when the agreement to rent includes only the building or space therein, shall within 24 hours after the vehicle is stored therein report such fact together with the name of the tenant, and a description of the vehicle, including the name or make, the motor or other number of the vehicle, and the license number to the sheriff’s office of the county or the police department of the city wherein the building is located. “Private garage” as used in this section does not include a public warehouse or public garage. [VEH 10654]

REPOSSESSION AGENCY QUESTIONS

1. What is a “Repossession Agency” as defined by the State of California?

A repossession agency means and includes any person who, for any consideration whatsoever, engages in business or accepts employment to locate or recover collateral, whether voluntarily or involuntarily, including, but not limited to, collateral registered under the provisions of the Vehicle Code which is subject to a security agreement [BPC 7500.2]

2. What is not a “repossession agency” as defined by the State of California?

A repossession agency **shall not** include any of the following:

- Banks.
- Licensed lending institutions.
- Attorneys performing legal duties.
- Legal owners of collateral which is subject to a security agreement.
- Federal, state or municipal officers or employees performing official duties.
- A bona fide employee employed exclusively and regularly by the legal owner of the collateral.
- Qualified certificate holders and registrants when performing services for a licensee. [BPC 7500.3]

3. How may it be determined whether or not a person or agency holds a valid repossessioners license?

Any person may contact the Bureau of Security and Investigative Services at 2420 Del Paso Blvd, Suite 270, Sacramento, CA 95834, (916) 575-7054 to determine whether or not a particular person or agency is licensed. Or visit the Bureau’s website at: <http://www.bsis.ca.gov/>

4. Should a legal owner have a copy of the repossessioners state issued license number on file prior to assigning an account to them?

Although it is not required by law, it would provide a positive defense to any allegation of having assigned an account to a nonexempt unlicensed person in violation of BPC Section 7502.2 which is punishable by a fine of \$5,000.00

5. May a financial institution be penalized for using an unlicensed repossession agency or person?

Yes. Any person who knowingly engages an unlicensed repossession agency or person to repossess personal property is guilty of a misdemeanor which is punishable by a fine of \$5,000.00 or by imprisonment in the county jail for not more than one year, or both. [BPC 7502.2a]

6. May unlicensed repossession activity be penalized?

Yes. Any person who violates any provision of the Collateral Recovery Act or who conspires to violate any provision or who engages in repossession activity (other than a licensed repossessioner), is guilty of a misdemeanor which is punishable by a fine of

\$5,000.00 or by imprisonment in the county jail for not more than one year, or both. In addition, the unlicensed agency's tow truck may be impounded. [BPC 7502.1(a)]

7. May a licensed reposessor accept an assignment to repossess from a registered owner?

Yes. Assignment also means an authorization by the registered owner to recover collateral registered under the Vehicle Code where an employer/employee relationship exists or existed between the registered owner and the possessor of the property and the possessor is wrongfully in possession of the property. [BPC 7500.1(b)]

8. May a licensed Repossession Agency demand payment in lieu of repossession?

A licensed repossession agency or its registrants shall not make demand for payment in lieu of repossession
[BPC 7507.4]

9. May a Repossession Agency charge for Transporting, Repair Work, Cleaning or Detailing of recovered collateral?

No charge shall be made for services incurred in connection with the recovery, transportation, and storage of collateral except under terms agreed to by the legal owner at the time of the repossession authorization or specifically agreed upon at a subsequent time. Repair work, cleaning, or detailing shall not be performed and shall not be charged to the legal owner. [BPC 7507.5]

10. May a licensed Repossession Agency employee wear logo shirts, caps, badges or jacket patches?

Yes. An oval, shield, round, square, or non-seven-point badge, cap insignia, or jacket patch may be worn by a licensee, officer, director, partner, manager, independent contractor, qualified certificate holder, qualified manager, or employee of a repossession agency. If a badge, cap insignia, or jacket patch is worn, it shall bear on its face all of the following: (1) All or a substantial part of the repossession agency's name. (2) The repossession agency license number. (3) The word "reposessor." (b) A reposessor shall **not** wear a badge on his or her belt or hang a badge around his or her neck. (c) All badges, cap insignias, and jacket patches worn by a reposessor shall be a standard design approved by the director and shall be clearly visible. (d) This section shall not apply to a holder of a temporary registration pursuant to Section 7506.9. [BPC 7508.8]

FIELD REPOSSESSION QUESTIONS

1. Who may legally undertake repossession assignments?

Unless exempted pursuant to BPC 7500.3, only persons holding a valid repossession agency license or registration, issued by the State of California, may engage in the activities of a repossession agency. [BPC 7500.3]

2. When may a vehicle secured by a contractual agreement be repossessed?

Typically when the buyer has defaulted in the performance of any obligation under the contract.

Ordinarily a default occurs when an installment payment is delinquent. However, if the consumer is required by the contract to maintain insurance, a failure to do so may constitute a default, as allowing the collateral to be jeopardized. If the buyer intentionally provided false or misleading information on the credit application. If the buyer has committed threats or acts of destruction, violence or bodily harm against an agent, employee or officer of the seller. If the buyer failed to maintain the collateral in a reasonable manner. If the buyer knowingly used the vehicle or permitted it to be used in connection with criminal offenses. If the vehicle has been seized by federal, state, or local public agency. [CIV 2983.3]

3. May a tow service, auto drive away service or a transport company not specifically licensed as a “Repossession Agency” Repossess collateral VOLUNTARILY or INVOLUNTARILY?

No. These businesses are not exempt under BPC 7500.3 and would therefore be in violation relating to unlicensed activity. Violators are subject to fines of \$5,000.00 and/or one year in the county jail. [BPC 7502.1a]

4. Is police notification required prior to an attempted repossession?

No. Some jurisdictions, however, request a courtesy call prior to a repossession to eliminate the possibility of a reposessor being stopped at gunpoint in the event someone reports a stolen vehicle or a prowler.

5. Is it a crime to conceal a motor vehicle or other collateral?

Yes. Any person in possession of collateral who conceals property with the intent to defraud a creditor may be guilty of a felony / embezzlement. Punishable by imprisonment and/or a fine not exceeding \$1,000.00 or both. [PEN 154, 504a and 538]

6. At what point has a motor vehicle been legally repossessed?

With regard to collateral subject to registration under the Vehicle Code, a repossession is complete if any of the following occurs:

(1) The reposessor gains entry to the collateral.(2) The collateral becomes connected to a tow truck or the reposessor’s tow vehicle, as those terms are defined in Section 615 of the Vehicle Code. (3) The reposessor moves the entire collateral present. (4) The reposessor gains control of the collateral. (b) No person other than the legal owner may direct a reposessor to release a vehicle without legal authority to do so. [BPC 7507.12]

7. May a reposessor lawfully enter an area for purposes of repossession?

Yes. In most cases, however, a reposessor may not enter a fenced and locked area or a private building such as an enclosed structure without the consent of the owner or person in legal possession of the property.

[BPC 7500.1(s), 7508.2(d)]

8. May a law enforcement officer force a reposessor to give up possession of collateral?

No. Peace officers may not advance or hinder repossessions. Because they are acting under “color of state law,” they may not force a debtor to surrender a car than they

may, after a car has been repossessed, force the reposessor to return it. Both things violate the “due process” requirements of the 14th Amendment of the United States Constitution and Article 1, Sections 13 and 15 of the California Constitution. No person other than the legal owner may direct a reposessor to release a vehicle without legal authority to do so. [BPC 7507.12(b)]

9. May a Repossession Agency take Personal Effects Connected to the Collateral at the time of Repossession?

Yes. Taking of personal effects that are connected, adjoined, or affixed to the collateral through an unbroken sequence, if that use or taking is reasonably necessary to effectuate the recovery in a safe manner or to protect the collateral or personal effects. Nothing in this chapter prohibits the removal of a locking mechanism or security device on the collateral, before, during, or after a repossession. No storage fee shall be charged for the first week on any personal effects used to effectuate a recovery pursuant to this section. Any personal effects used or taken pursuant to this section shall be processed in a reasonably expedient manner. [BPC 7507.125, 7507.9 and 7507.10.]

10. May a law enforcement officer force a reposessor to give back personal effects at the time of repossession?

No. Personal effects shall be removed and inventoried. (BPC 7507.9)

11. Should a reposessor have a police officer accompany him/her on a repossession?

Self-help repossession provisions of UCC 9-609 do not violate the 14th Amendment if it is the conduct of a private individual dealing with a private individual. However, the presence of a police officer or a patrol car accompanying a reposessor has been found by several courts to constitute “color of law” and has taken the repossession out of the area of “purely private conduct without state assistance”. Do not take a sheriff or police officer out on self-help repossession.

12. Is possession by a registered reposessor of tools described as “burglary tools” and of vehicle or wheel lock master keys as defined in Sections 466 and 466.5 of the California Penal Code prohibited by law?

No. Those sections specify that possession with the “intent feloniously to break or enter any building or vehicle” is a misdemeanor, and that possession of vehicle master keys with the intent to use them “in the commission of an unlawful act” is a misdemeanor. Tools used by repossessors are “tools of the trade” and are legally possessed without any intent to commit a crime.

POST REPOSSESSION QUESTIONS

1. Is a police report required on all repossessions?

Yes. Whenever possession is taken of any vehicle by or on behalf of its legal owner under the terms of a security agreement or lease agreement, the person taking possession

shall contact, for the purpose of providing the information required pursuant to subdivision (d), within one hour after taking possession of the vehicle, by the most expeditious means available, the city police department where the taking of possession occurred, if within an incorporated city, or the sheriff's department of the county where the taking of possession occurred, if outside an incorporated city, or the police department of a campus of the University of California or the California State University, if the taking of possession occurred on that campus. If, after an attempt to notify, law enforcement is unable to receive and record the notification required pursuant to subdivision (d), the person taking possession of the vehicle shall continue to attempt notification until the information required pursuant to subdivision (d) is provided. For the notification required by this section, the person shall report only the following information and in the following order:

- (1) The approximate location of the repossession.
- (2) The date and approximate time of the repossession.
- (3) The vehicle year, make, and model.
- (4) The last six digits of the vehicle identification number.
- (5) The registered owner as provided on the repossession assignment.
- (6) The legal owner requesting the repossession as provided on the repossession assignment.
- (7) The name of the repossession agency.
- (8) The telephone number of the repossession agency. [VEH 28]

2. Must licensees make condition reports of repossessions?

Yes. Repossession agencies are required to keep and maintain adequate records of all transactions including condition reports reflecting the condition of a vehicle at the time of repossession and its odometer reading. A licensee shall not appraise or determine the value of any collateral, whether damaged or not. A licensee may complete a condition report that makes a general assessment of the collateral. A condition report shall include the following statement: "In accordance with Section 7507.115 of the Business and Professions Code, this condition report is a general assessment of the collateral and does not include all damage or missing parts." [BPC 7507.115], [BPC 7507.3]

3. What is to be done with personal effects?

Personal effects shall be removed from the collateral, including any personal effect that is mounted but detachable from the collateral by a release mechanism. A complete and accurate inventory of the personal effects shall be made, and the personal effects shall be labeled and stored by the licensee for a minimum of 60 days in a secure manner, except those personal effects removed by or in the presence of the debtor or the party in possession of the collateral at the time of the repossession. If the licensee or the licensee's agent cannot determine whether the property attached to the collateral is a personal effect or a part of the collateral, then that fact shall be noted on the inventory and the licensee or agent shall not be obligated to remove the item from the collateral,

unless the item can be removed without the use of tools, in which case it shall be removed and inventoried. The licensee or the licensee's agent shall notify the debtor that if the debtor takes the position that an item is a personal effect, then the debtor shall contact the legal owner to resolve the issue. [BPC 7507.9]

4. What is to be done with deadly weapons & dangerous drugs contained in or on collateral at time of repossession?

Deadly weapons and dangerous drugs shall be turned over to any law enforcement agency for retention. These items shall be entered on the inventory and a notation shall be made as to the date, time, and place the deadly weapon or dangerous drug was turned over to the law enforcement agency, and a receipt from the law enforcement agency shall be maintained in the records of the repossession agency. [BPC 7507.9(b)(1)]

5. What is to be done with combustibles after being removed from repossessed collateral?

Combustibles shall be inventoried and noted as "disposed of, dangerous combustible" and disposed of in a reasonable and safe manner. [BPC 7507.9(b)(2)]

6. What is to be done with Food items after being removed from repossessed collateral?

Food and other health hazard items shall be inventoried and noted as "disposed of, health hazard," and disposed of in a reasonable and safe manner. [BPC 7507.9(b)(3)]

7. How long must a repossession agency hold on to personal effects from repossessed collateral?

Personal effects may be disposed of after being held for at least 60 days. [BPC 7507.9(c)]

8. What is to be done with Special Interest License Plates from repossessed collateral?

Environmental, Olympic, special interest, or other license plates issued, remains the personal effects of the debtor. They shall be removed from the collateral and inventoried. If the plates are not claimed by the debtor within 60 days, they shall either (1) be effectively destroyed and the licensee shall, within 30 days thereafter, notify the Department of Motor Vehicles of their effective destruction on a form promulgated by the chief that has been approved as to form by the Director of the Department of Motor Vehicles; or (2) be retained by the licensee indefinitely to be returned to the debtor upon request, in which case the licensee shall not charge more than 60 days' storage on the plates. [BPC 7507.9(f)]

9. May a repossession agency charge a fee for storing personal effects?

Yes. A licensee may charge the debtor for storing personal effects. The inventory shall include the name, address, business hours, and telephone number of the repossession agency to contact for recovering the personal effects and an itemization of all personal effects removal and storage charges that will be made by the repossession agency. [BPC Code 7507.9(d)]

10. Must a debtor pay a fee normally \$15, to the police department or sheriff's department before redeeming the repossessed vehicle?

Yes. This fee is not the obligation of the lien holder or reposessor. [GOV 26751, 41612]
The recovering agency cannot pay or submit the fee on behalf of the client or debtor.

11. May an individual working for a repossession agency pay the fee to, or retrieve the receipt from, the chief of police or parking authority.

No. An individual working for a repossession agency shall **NOT** pay the fee to, or retrieve the receipt from, the chief of police or parking authority. [GOV 41612]

REPOSSESSION TOWING VEHICLE QUESTIONS

1. Must a reposessor's tow truck be equipped with signage on the truck indicating the repossession agency's name, address and phone number?

No. A person licensed as a repossession agency or a registered employee of the agency, may use the state issued repossession license number in lieu of a sign containing a name, business address, and telephone number. [VEH 27907]

2. Must a reposessor's tow vehicle comply with the usual height requirement for the placement of its rear license plate?

No. The rear license plate on a tow truck or reposessor's tow vehicle may be mounted on the left-hand side of the mast assembly at the rear of the cab of the vehicle, not less than 12 inches nor more than 90 inches from the ground.
[VEH 5201(1)]

3. How far can a reposessor tow a repossessed vehicle on a public highway with only one safety chain attached?

A vehicle towed by a reposessor's tow vehicle, as defined in subdivision (b) of Section 615, is exempt from the multi safety chain requirement, so long as the vehicle is not towed more than one mile on a public highway and is secured by one safety chain. [VEH 29004(f)]

4. Do tow lights have to be connected with an extension cord?

No. Tow lights may be cordless. [VEH 24605]

Revised May 2016

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Visit **www.CALR.org** for information regarding the repossession laws in the state of California.

California Repossession Requirements & State Facts

State Abbreviation: CA

State Nickname: The Golden State

State Capital: Sacramento

State Population: 38,041,430

State Largest City: Los Angeles

State Size: 155,959 sq miles

State Flower: Golden Poppy

State Bird: California Quail

State Song: "I Love You California"



State Organization: California Association of Licensed Repossessors

Repossession State Organization website: www.calr.org/

License Plates: Remain with vehicle. Except for "Special Interest" / "Personalized Plates".

DMV Website: www.dmv.ca.gov

DMV Phone Number: 800-777-0133

Recovery Agent Licensing: Yes. Repossession Agencies must be licensed by the state. of California, Department of Consumer Affairs (BSIS)

Repossession Laws & Verify Agent Licenses: www.bsis.ca.gov

Security Interest: Listed on title. Held by Lien holder.

Title State: Yes all vehicles driven or moved on highways. Mobile Homes affixed to a foundation are exempt.

Repossessions Allowed: Yes. With no breach of peace.

Vehicle Storage: Per state law recovery agencies can charge.

Personal Effects Storage: Per state law recovery agencies can charge. Agency must store and hold personal effects for 60 days.

Redemption Requirements: Debtor has 15 day right to redeem. Option of 10 day extension. By written request.

Right to Cure: California does require a "Right to Cure" Notice

Notice of Intent: The lender must serve the debtor (either personally or by certified or first-class mail) at least 15 days' written notice. This "Notice of Intent to Sell" (NOI) must be served within 60 days of repossession, the debtor has the right to delay the sale for 10 additional days.

Deficiency Balance: Collectible after public/private sale.

Social Security Number Prefixes: 545-573, 602-626

Phone Number Area Codes: 209, 213, 310, 323, 408, 415, 424, 442, 510, 530, 559, 562, 619, 626, 650, 657, 661, 707, 714, 747, 760, 805, 818, 831, 858, 909, 916, 925, 949, 951

Bordering States: Arizona, Nevada & Oregon

LICENSE & VEHICLE REGISTRATION INFORMATION

Dept. Of Motor Vehicles

Div. Of Registration

P.O. Box 942869

Sacramento, CA 94269

Repossession Police Reporting

VEHICLE CODE – (VEH) Section 28. (*General Provisions enacted by Stats. 1959, Ch. 3.*)

(a) Whenever possession is taken of any vehicle by or on behalf of its legal owner under the terms of a security agreement or lease agreement, the person taking possession shall contact, for the purpose of providing the information required pursuant to subdivision (d), within one hour after taking possession of the vehicle, by the most expeditious means available, the city police department where the taking of possession occurred, if within an incorporated city, or the sheriff's department of the county where the taking of possession occurred, if outside an incorporated city, or the police department of a campus of the University of California or the California State University, if the taking of possession occurred on that campus. If, after an attempt to notify, law enforcement is unable to receive and record the notification required pursuant to subdivision (d), the person taking possession of the vehicle shall continue to attempt notification until the information required pursuant to subdivision (d) is provided.

(b) If possession is taken of more than one vehicle, the possession of each vehicle shall be considered and reported as a separate event.

(c) Any person failing to notify the city police department, sheriff's department, or campus police department as required by this section is guilty of an infraction, and shall be fined a minimum of three hundred dollars (\$300), and up to five hundred dollars (\$500). The district attorney, city attorney, or city prosecutor shall promptly notify the Bureau of Security and Investigative Services of any conviction resulting from a violation of this section.

(d) For the notification required by this section, the person shall report only the following information and in the following order: (1) The approximate location of the repossession. (2) The date and approximate time of the repossession. (3) The vehicle year, make, and model. (4) The last six digits of the vehicle identification number. (5) The registered owner as provided on the repossession assignment. (6) The legal owner requesting the repossession as provided on the repossession assignment. (7) The name of the repossession agency. (8) The telephone number of the repossession agency.

(Amended by Stats. 2015, Ch. 740, Sec. 13. Effective January 1, 2016.)

Note: You no longer have to mail in your police report—per the changes in this section, Thank you CALR!

Law Enforcement:

Please verify your "Repossession" call in phone number listed on the following pages. If you need to update or add your number please send CALR a quick email with your corrections / additions to info@CALR.org or give us a quick call at (619) 265-0525 Thank you in advance for your time.

Repossession Field Agents:

Please take the time to notify CALR of any updated or missing "Repossession" call in phone numbers. please send CALR a quick email with your corrections / additions to info@CALR.org or give us a quick call at (619) 265-0525 Thank you in advance for your time.

Police Agency	Phone Number	Police Agency	Phone Number
29 Palms Sheriff	(760) 367-9544	Belmont Police	(415) 595-7400
Adelanto Police	(760) 245-4211	Belvedere Police	(415) 435-2611
Adelanto Sheriff	(760) 246-1000	Benicia Police	(707) 745-3411
Agoura Hills Police	(818) 878-1808	Berkeley Police	(510) 981-5900
Agoura Police	(818) 878-1808	Beverly Hills Police	(310) 550-4951
Alameda County Sheriff	(510) 667-3600	Blythe Police	(760) 922-6141
Alameda Police	(510) 748-4508	Brawley Police	(760) 344-2111
Albany Police	(510) 525-7300	Brea Police	(714) 990-7625
Alhambra Police	(626) 570-5151	Brentwood Police	(925) 779-6915
Altadena - LASD	(626) 798-1131	Brisbane Police	(415) 467-1212
Alturas Police	(916) 233-2011	Buena Park Police	(714) 562-3901
Amador County Sheriff	(209) 223-6500	Burbank Police	(818) 238-3333
American Canyon Police	(707) 648-0171	Burlingame Police	(650) 692-8440
Anaheim Police	(714) 765-1900	Butte County Sheriff	(530) 538-7471
Anderson Police	(530) 378-6600	Cal State Sacramento Police	(916) 278-6851
Angeles Camp Police	(209) 736-2567	Cal State University	(805) 437-8400
Angels Police	(209) 736-2567	Calapatria Police	(760) 348-2111
Antioch Police	(925) 779-6900	Calaveras County	(209) 754-6500
Apple Valley Sheriff	(760) 245-4211	Calexico Police	(760) 768-2140
Arbuckle Police	(530) 458-0200	California City Police	(760) 768-2140
Arcadia Police	(626) 574-5150	Calistoga Police	(707) 942-2810
Arcata Police	(707) 822-2426	Camarillo Police	(805) 654-2336
Arvin Police	(805) 854-5583	Campbell Police	(408) 866-2121
Azusa Police	(626) 812-3200	Capistrano - CHP	(949) 487-4000
Atascadero Police	(805) 461-5051	Capitola Police	(831) 475-4242
Atherton Police	(415) 323-8471	Carlsbad Police	(760) 931-2197
Atwater Police	(209) 357-6384	Carmel Police	(409) 624-6403
Auburn Police	(530) 823-4237	Carmichael Police	(916) 874-5865
Azusa Police	(626) 812-3200	Carpentaria Police	(805) 684-4561
Bakersfield Police	(661) 327-7111	Carson - L.A. County	(310) 830-1123
Baldwin Park Police	(626) 960-1955	Carson City Sheriff	(775) 887-2500
Banning Police	(951) 922-3170	Cathedral City Police	(760) 770-0300
Barstow Police	(760) 256-2211	Century Los Angeles	(323) 567-8121
Bart Police	(510) 464-7000	Ceres Police	(209) 537-5712
Bay Area Rapid Transit	(415) 464-7010	Cerritos Sheriff	(562) 860-0044
Beale AFB Security	(530) 634-2131	Chico Police	(530) 897-4910
Beaumont Police	(951) 769-8500	Chino Hills Sheriff	(909) 364-2000
Bell Gardens Police	(562) 806-7600	Chino Police	(909) 591-9873
Bell Police	(323) 585-1245	Chowchilla Police	(559) 665-8600
Bellflower	(562) 866-9061	CHP - San Jose	(408) 467-5400

Police Agency	Phone Number	Police Agency	Phone Number
Chula Vista Police	(619) 691-5137	East Bay Reg Park Dist	(415) 881-1833
Citrus Heights Police	(916) 568-5115	East Los Angeles Sheriff	(323) 264-4151
City Of Industry Sheriff	(626) 330-3322	East Palo Alto Police	(650) 321-1112
Claremont Police	(909) 399-5411	East Valley Police	(805) 494-8200
Clayton Police	(925) 673-7350	El Cajon Police	(619) 579-3311
Clearlake Police	(707) 994-8251	El Centro Police	(760) 352-2111
Cloverdale Police	(707) 894-2150	El Cerrito Police	(510) 215-4400
Colfax Police	(916) 346-2220	El Dorado Sheriff	(530) 621-5700
Colma Police	(650) 997-8321	El Monte Police	(626) 580-2110
Colton Police	(909) 370-5000	El Segundo Police	(310) 524-2390
Colusa County Sheriff	(530) 458-0200	Elk Grove Police	(916) 478-8000
Compton - La Sheriff	(310) 605-6500	Emeryville Police	(510) 596-3700
Concord Police	(925) 671-3220	Escalon Police	(208) 838-7093
Contra Costa County Sheriff	(925) 335-1500	Escondido Police	(760) 839-4722
Corning Police	(916) 824-5424	Etna Police	(916) 467-3400
Corona Del Mar Police	(951) 736-2330	Eureka Pd	(707) 441-4060
Corona Police	(951) 736-2330	Fairfax Police	(415) 453-5330
Coronado Police	(619) 522-7350	Fairfield - CHP	(707) 428-2100
Corte Madera Police	(415) 927-5150	Fairfield Police	(707) 428-7307
Costa Mesa Police	(714) 754-5280	Ferndale Police	(707) 786-4225
Cotati Police	(707) 792-4611	Fillmore Police	(805) 524-2233
Covina Police .	(626) 858-4408	Folsom Police	(916) 355-7230
Crescent City Police	(707) 464-2133	Fontana Police	(909) 350-7740
Cudahy Police	(414) 769-2260	Fort Bragg Police	(707) 964-4022
Culver City Police	(310) 837-1221	Fortuna Police	(707) 725-1161
Cypress Police	(714) 229-6610	Foster City Police	(415) 574-5555
Daly City Police	(650) 991-8092	Fountain Valley Police	(714) 593-4485
Dana Point Sheriff	(949) 770-6011	Fremont Police	(510) 790-6800
Danville Police	(510) 820-2144	Fresno Police	(559) 621-7000
Davis Police	(530) 747-5400	Fullerton Police	(714) 738-6800
Del Norte Sheriff	(707) 464-4191	Galt Police	(209) 366-7012
Delano Police	(661) 721-3377	Garden Grove Police	(714) 741-5704
Desert Hot Springs Police	(760) 329-2904	Gardena Police	(310) 217-9600
Diamond Bar - LASD	(909) 595-2264	Gilroy - CHP	(408) 848-2324
Dixon Police	(707) 678-7080	Gilroy Pd	(408) 842-0191
Dos Palos Police	(209) 392-2176	Glendale Police	(818) 548-3116
Downey Police	(562) 861-0771	Glendora Police	(626) 914-8250
Duarte Sheriff	(626) 448-9861	Glenn County Sheriff	(916) 934-4631
Dublin Police	(925) 462-1212	Golden Gate - CHP	(707) 551-4100
Dunsmuir Police	(916) 235-4567	Grass Valley Police	(530) 477-4600

Police Agency	Phone Number	Police Agency	Phone Number
Greenfield Police	(831) 674-5111	La Crescenta Sheriff	(818) 248-3464
Gridley Police	(503) 846-5670	La Habra Police	(562) 905-9750
Grover Beach Police	(805) 473-4511	La Mesa Police	(619) 667-1400
Guadalupe Police	(805) 343-2112	La Palma Police	(714) 690-3370
Gustine Police	(209) 854-3737	La Verne Police	(909) 596-1913
Half Moon Bay Police	(415) 726-2022	Lafayette Police	(510) 284-5010
Hawthorne Police	(310) 349-2700	Laguna Beach Police	(949) 497-0701
Hayward - CHP	(510) 489-1500	Lake County Sheriff	(707) 263-2331
Hayward Police	(510) 293-7272	Lake Elsinore Police	(909) 245-3300
Healdsburg Police	(707) 431-3377	Lakeport Police	(707) 263-5491
Hemet - Riverside	(909) 766-2400	Lakewood Sheriff	(562) 866-9061
Hemet Police	(909) 765-2400	Lancaster Sheriff	(661) 948-8466
Henderson Police	(707) 267-5000	Larkspur Police	(415) 927-5150
Hercules Police	(510) 799-8260	Las Vegas Metro	(702) 229-3222
Hermosa Beach Police	(310) 318-0360	Lathrop Police	(209) 858-5551
Hesperia Sheriff	(760) 947-1500	Lawndale Sheriff	(310) 219-2750
Highland Sheriff	(909) 387-8313	Lax Airport Police	(310) 646-7911
Hillsborough Police	(415) 344-2571	Lennox - La Sheriff	(310) 671-7531
Hollister Police	(408) 636-4332	Lincoln Police	(916) 645-4040
Holtville Police	(760) 356-2991	Livermore Police	(510) 371-4900
Hughson Police	(209) 883-4052	Livingston Police	(209) 394-7916
Humboldt Sheriff	(707) 445-7251	Lodi Police	(209) 333-6727
Huntington Beach	(714) 536-5641	Lomita Sheriff	(310) 539-1661
Huntington Park Police	(323) 584-6254	Lompoc Police	(805) 736-2341
Imperial Beach Police	(619) 498-2400	Long Beach Police	(562) 570-7475
Imperial County Sheriff	(442) 265-2220	Los Alamitos Police	(562) 431-2255
Imperial Police	(760) 355-4327	Los Altos Police	(415) 948-8223
Indio Police	(760) 391-4057	Los Angeles - Vip	(213) 486-1100
Industry Sheriff LASD	(626) 330-3322	Los Angeles Police	(213) 486-1100
Inglewood Police	(310) 412-5211	Los Banos Police	(209) 827-7070
Ione Police	(209) 274-2456	Los Gatos Police	(408) 354-5257
Irvine Police	(949) 724-7000	Lost Hills	(818) 878-1808
Irwindale Police	(626) 962-3601	Lynwood Sheriff	(310) 537-6111
Isleton Police	(916) 777-7774	Malibu Sheriff	(818) 878-1808
Jackson Police	(209) 223-1771	Mammoth Lakes	(760) 934-2011
Jurupa Valley Sheriff	(951) 955-2600	Manhattan Beach	(310) 802-5100
Kern County Sheriff	(661) 391-7770	Manteca Police	(209) 239-8401
Kings County Sheriff	(559) 582-3211	Mariposa Police	(209) 966-3615
La Canada-Flintridge	(818) 248-3464	Marin County Sheriff	(415) 499-7233
La County Sheriff	(310) 830-1123	Marin Police	(415) 479-2311

Police Agency	Phone Number	Police Agency	Phone Number
Marina Del Rey Sheriff	(310) 823-7762	Oakland Violations	(510) 451-0423
Marina Police	(831) 384-5225	Oakley Police	(925) 625-8855
Mariposa County	(209) 966-3615	Oceanside Police	(760) 439-7185
Martinez - CHP	(925) 646-4980	Ontario Police	(909) 395-2001
Martinez Police	(925) 372-3440	Orange Country	(949) 425-1800
Marysville Police	(530) 749-3900	Orange Police	(714) 744-7444
Maywood Police	(323) 562-5005	Orinda Police	(925) 254-6820
McClellan Afb Police	(916) 643-6161	Orland Police	(530) 865-1616
Mecca - Indio Sheriff	(760) 863-8990	Oroville Police	(530) 538-2448
Mendocino County	(707) 463-4086	Oxnard Police	(805) 385-7600
Menlo Park Police	(650) 858-3300	Pacheco Police	(925) 686-6667
Merced City Police	(209) 385-6912	Pacific Grove Pd	(408) 648-3147
Merced County Sheriff	(209) 385-7444	Pacifica Police	(650) 738-7314
Merced Police	(209) 385-6912	Palm Desert Police	(760) 836-1600
Mill Valley Police	(415) 389-4100	Palm Springs Police	(760) 323-8116
Millbrae Police	(415) 259-2300	Palmdale	(661) 272-2400
Milpitas Police	(408) 586-2400	Palo Alto Police	(415) 329-2406
Modesto Police	(209) 572-9500	Paradise Police	(530) 872-6241
Monrovia Police	(626) 256-8000	Paramount Police	(562) 220-2002
Montclair Police	(909) 621-4771	Pasadena Police	(626) 744-4565
Montebello Police	(323) 887-1225	Paso Robles Police	(805) 237-6464
Monterey County	(831) 647-7600	Patterson Police	(209) 892-5071
Monterey Park Police	(626) 573-1311	Perris Police	(951) 210-1000
Monterey Police	(408) 646-3830	Petaluma Police	(707) 778-4372
Moorpark - Ventura	(805) 532-2700	Pico Rivera - La Sheriff	(562) 949-2421
Moraga Police	(415) 376-2515	Pinole Police	(510) 724-8950
Moreno Valley Police	(951) 486-6700	Pittsburg Police	(925) 252-4980
Morongo Basin	(760) 366-4175	Placentia Police	(714) 993-8164
Mountain View Police	(650) 903-6344	Placer County Sheriff	(530) 889-7820
Murrieta Police	(951) 696-3600	Placerville - CHP	(530) 622-1110
Napa Police	(707) 253-4451	Placerville Police	(530) 642-5210
National City Police	(619) 336-4411	Pleasant Hill Police	(925) 288-4600
Nevada County	(530) 265-1471	Pleasanton Police	(925) 931-5100
Newark Police	(510) 793-1400	Pomona Police	(909) 620-2161
Newman Police	(209) 862-2902	Port Hueneme Police	(805) 986-6530
Newport Beach Police	(949) 644-3681	Rancho Cordova Police	(916) 874-6755
Norwalk Sheriff	(562) 863-8711	Rancho Cucamonga	(909) 477-2800
Novato Police	(415) 897-4361	Red Bluff Police	(530) 527-3131
Oakdale Police	(209) 847-2231	Redding Police	(530) 225-4200
Oakland Police	(510) 238-3021	Redlands Police	(909) 798-7681

Police Agency	Phone Number	Police Agency	Phone Number
Redondo Beach Police	(310) 379-2477	San Gabriel Police	(626) 308-2828
Redwood City - CHP	(650) 369-6261	San Jacinto Police	(951) 654-7337
Redwood City Police	(650) 780-7100	San Joaquin Sheriff	(209) 468-4409
Rialto Police	(909) 820-2578	San Jose Police	(408) 277-4141
Richmond Police	(510) 620-6675	San Leandro Police	(510) 577-3201
Ridgecrest Police	(760) 499-5000	San Luis Obispo	(805) 781-7317
Rio Dell Police	(707) 764-5642	San Mateo Sheriff	(650) 364-1811
Rio Vista Police	(707) 374-2300	San Mateo Police	(650) 522-7710
Ripon Police	(209) 599-2102	San Pablo Police	(510) 620-6675
Riverbank Police	(209) 869-7162	San Pedro Police	(310) 548-7617
Riverside Police	(951) 787-7911	San Rafael Police	(415) 485-3000
Riverside Sheriff	(951) 791-3400	San Ramon Police	(925) 228-8282
Rocklin Police	(916) 632-4060	Santa Ana Police	(714) 245-8665
Rohnert Park - CHP	(707) 428-2100	Santa Barbara	(805) 897-2335
Rohnert Park Police	(707) 584-2611	Santa Barbara Sheriff	(805) 681-4100
Roseville Police	(916) 774-5100	Santa Clara Police	(408) 261-5300
Ross Police	(415) 453-2727	Santa Clara Sheriff	(408) 808-4440
Rowland Heights	(626) 965-6627	Santa Clarita Sheriff	(661) 255-1121
Sacramento - CHP	(916) 631-9090	Santa Cruz Sheriff	(831) 471-1121
Sacramento Police	(916) 264-5471	Santa Cruz Police	(831) 471-1170
Sacramento Sheriff	(916) 874-5115	Santa Fe Springs Police	(562) 409-1850
Salinas - CHP	(831) 455-1826	Santa Maria Police	(805) 928-3781
Salinas Police	(831) 758-7090	Santa Monica Police	(310) 395-9931
San Andreas Police	(209) 754-6500	Santa Paula Police	(805) 933-4231
San Anselmo Police	(510) 258-4610	Santa Rosa Police	(707) 543-3600
San Bernardino	(909) 387-3545	Sausalito Police	(415) 289-4170
San Bernardino Police	(909) 383-5311	Seal Beach Police	(562) 799-4100
San Bruno Police	(650) 877-8965	Seaside Police	(408) 394-6811
San Carlos Police	(650) 593-8014	Sebastopol Police	(707) 829-4400
San Clemente Police	(949) 770-6011	Selma Police	(559) 896-2525
San Diego Harbor	(619) 686-6272	Shasta County Sheriff	(530) 245-6000
San Diego Police	(619) 531-2844	Sierra Madre Police	(626) 355-1414
San Diego Sheriff	(760) 806-5352	Signal Hill Police	(562) 989-7200
San Diego State Univ	(619) 594-1991	Simi Valley Police	(805) 583-6950
San Dimas Sheriff	(909) 559-1261	Siskiyou County Sheriff	(530) 926-2552
San Fernando Police	(818) 898-1267	Solano County Sheriff	(707) 421-7090
San Francisco Airport Police	(650) 876-2424	Sonoma County Sheriff	(707) 565-2650
San Francisco Parking	(415) 621-8605	Sonoma Police	(707) 996-3601
San Francisco Police	(415) 553-1239	Sonora Police	(209) 532-8143
San Francisco Sheriff	(415) 554-7225	South Gate Police	(323) 563-5400

Police Agency	Phone Number	Police Agency	Phone Number
South Lake Tahoe	(530) 542-6100	US Park Police	(415) 561-5505
South Los Angeles	(323) 820-6700	Vacaville Police	(707) 449-5200
South Pasadena Police	(626) 403-7270	Vallejo Police	(707) 648-4321
South San Francisco	(650) 877-8900	Van Nuys - LA Police	(818) 756-8343
St. Helena Police	(707) 967-2850	Ventura Police	(805) 339-4400
Stanislaus Sheriff	(209) 869-7162	Ventura Sheriff	(805) 494-8200
Stanton Sheriff	(714) 647-7000	Ventura Sheriff	(805) 654-2380
State Line Sheriff	(775) 586-7250	Vernon Police	(323) 587-5171
Stockton - CHP	(209) 943-8600	Victorville Sheriff	(760) 241-2911
Stockton Police	(209) 937-8245	Visalia Police	(559) 734-8117
Suisun Police	(707) 421-7373	Walnut Creek Police	(925) 943-5844
Sun City Sheriff	(951) 672-1961	Walnut La Sheriff	(909) 595-2264
Sunnyvale Police	(408) 730-7110	Waterford Police	(209) 874-2349
Sutter County Sheriff	(530) 822-7307	Watsonville Police	(831) 471-1151
Taft Police	(661) 763-3101	West Covina Police	(626) 939-8500
Tehama County Sheriff	(530) 529-7900	West Hollywood	(310) 855-8850
Temecula Police	(909) 696-3000	West Sacramento	(916) 617-4985
Temple City Sheriff	(626) 448-9861	West Valley - Lapd	(818) 756-8543
Thousand Oaks Police	(805) 494-8200	Westminster Police	(714) 898-3315
Tiburon Police	(805) 965-3353	Wheatland Police	(916) 633-2821
Torrance Police	(310) 328-3456	Whittier Police .	(562) 945-8250
Tracy Police	(209) 835-4550	Williams Police	(916) 473-2661
Travis AFB Police	(707) 424-1110	Willits Police	(707) 459-4611
Travis Security Police	(707) 424-3293	Willows - CHP	(530) 934-5424
Trinity County Sheriff	(530) 623-2611	Windsor Police	(707) 565-4561
Tuolumne Sheriff	(209) 533-5815	Winters Police	(530) 795-2261
Turlock Police	(209) 668-1200	Woodlake City Police	(559) 564-3346
Tustin Police	(714) 573-3200	Woodland Police	(530) 666-2411
Twin Cities Police	(415) 924-2123	Yolo County Sheriff	(530) 668-5280
UC Davis Police	(530) 754-2677	Yorba Linda Police	(714) 990-7626
Ukiah - CHP	(707) 463-4719	Yuba City Police	(530) 674-9845
Ukiah Police	(707) 463-6262	Yuba County Sheriff	(530) 749-7777
Union City Police	(510) 471-1365	Yucaipa Sheriff	(909) 790-3105
Upland Police .	(909) 946-7624	Yucca Valley Police	(760) 365-2364
US Federal Police	(831) 646-3830	Yuma County Sheriff	(928) 783-4427

**Field Agents & Law Enforcement please report updated
Repossession call in phone numbers to CALR.**

Phone (619) 265-0525 / Email: info@calr.org

California Department of Consumer Affairs (DCA) Bureau of Security & Investigative Services (BSIS) List of Licensees—Repossession Agency (RA)

The following pages contain lists of active licensed repossession agencies in good standing with the Bureau of Security & Investigative Services (BSIS) as of **March 16th 2018**.

We have listed the repossession agencies alphabetical by company name and also numerically by CA State issued RA number.

CALR Members are in bold print.

All information is taken directly from the Department of Consumer Affairs, (DCA) **BreZE Online Services** in a joint effort to stop unlicensed activity.

In this publication there are 281 Repossession Agencies in good standing with the Department of Consumer Affairs, Bureau of Security and Investigative Services (BSIS) They are listed as “Current” on the CA BreZE Online Services system as of March 16th 2018.

Here are some numbers from the past:

The 1962 CALR publication listed 95 Repossession Agencies.

The 1969 CALR publication listed 115 Repossession Agencies.

The 1979 CALR publication listed 158 Repossession Agencies.

The 1985 CALR publication listed 214 Repossession Agencies.

The 1996 CALR publication listed 215 Repossession Agencies.

The 2001 CALR publication listed 269 Repossession Agencies.

The 2005 CALR publication listed 208 Repossession Agencies.

The 2008 CALR Publication listed 263 Repossession Agencies

The 2011 CALR publication listed 364 Repossession Agencies.

The 2016 CALR publication listed 267 Repossession Agencies.

The 2017 CALR publication listed 278 Repossession Agencies.

The 2018 CALR publication listed 281 Repossession Agencies.

To verify the current license status of any recovery agency, visit the CALR website at www.CALR.org and navigate to the “PD” Tab, Item #2. Verify A Repossessor / Agency Licenses.

CA BreZe System— Listings by Repossession Agency Number (RA)

RA#	Company Name	RA#	Company Name
112	ABLE AUTO ADJUSTERS	1223	AOC ADJUSTERS FRESNO LTD
147	KEY AUTO RECOVERY	1225	DAYBREAK AUTO RECOVERY
201	A O C ADJUSTERS		AMERICAN LENDERS SERVICE CO OF WEST-MINSTER
207	WM MALOY CO	1226	
269	INTERSTATE RECOVERY SERVICE	1229	DIGITAL DOG AUTO RECOVERY
401	MICHAEL P ALLEN AND ASSOCIATES	1230	SECURED AUTO RECOVERY
410	TULARE COUNTY RECOVERY & INVESTIGATIONS	1241	VALLEY RECOVERY SERVICES
463	ALLWEST AUTO RECOVERY, INC	1247	THE REPO COMPANY
503	STATEWIDE RECOVERY SERVICES INC	1257	ALL CITY RECOVERY SERVICE INC
536	THE BALDWIN COMPANY	1266	DAY & NIGHT ADJUSTERS
560	INTERSTATE RECOVERY SERVICE (LA)	1269	ABSOLUTE ADJUSTMENT SERVICE INC
561	INTERSTATE RECOVERY SERVICE	1291	TANNER'S TRANSPORT & RECOVERY
574	INTERSTATE RECOVERY SERVICE	1292	STEALTH ASSET RECOVERY
617	PREMIER DETECTIVES	1294	NORTH VALLEY RECOVERY SERVICE
636	OREGON ADJUSTERS	1296	VICTOR VALLEY ADJUSTERS LTD
687	EAGLE RECOVERY	1298	ACCURATE ADJUSTMENTS,INC
717	PATRICK K WILLIS CO INC	1301	NATIONAL RECOVERY SERVICES
735	MIDNIGHT EXPRESS REPO SERVICES	1306	GREAT WESTERN RECOVERY SERVICES
738	AFFILIATED RECOVERY SERVICE INC	1308	WAP RECOVERY, INC
751	NOR CAL RECOVERY SERVICE	1317	GOLDEN STATE RECOVERY INC
782	CALIFORNIA RECOVERIES COMPANY	1318	GOLDEN STATE RECOVERY, INC
797	WITH OUT PINKSLIP	1319	RIVER CITY ADJUSTERS
799	SUPERIOR AUTO RECOVERY	1321	MRI INC SB
823	ADVANCED AUTO SERVICE INC	1324	QUALITY RECOVERY
829	AAMES ASSOCIATES	1325	SHORT RECOVERY SERVICE
859	K M RECOVERY, INC	1327	STEALTH AUTO RECOVERY
865	MCCULLOCH TRANSPORT & RECOVERY,INC	1335	DIGITAL DOG AUTO REC OF SAC
869	A B A RECOVERY SERVICE	1340	TRY VALLEY RECOVERY
907	FOUR STAR RECOVERY INC	1345	TWENTY FOUR SEVEN AUTO RECOVERY
909	BLACK DIAMOND RECOVERY	1348	C & C RECOVERY
934	ALL-PRO RECOVERY SERVICE	1352	TRACKER AUTO RECOVERY, INC
949	TALON AUTO ADJUSTERS	1354	APOLLO RECOVERY
955	SCOTT PATTERSON RECOVERY	1356	LENDERS RECOVERY
970	A-BBC	1364	TNT RECOVERY
971	THE CAMPING COMPANIES INC	1369	NIGHTHAWK RECOVERY
984	KNIGHT RECOVERY	1377	PIPKIN DETECTIVE AGENCY, INC.
985	LB ENTERPRISES DIV OF WESLEY INC	1381	AFTER HOURS AUTO RECOVERY
993	COASTLINE RECOVERY SERVICES,INC	1382	DIGITALDOG AUTO RECOVERY OF SAN JOSE
995	APEX RECOVERY	1395	REGIO'S RECOVERY & TRANSPORT
1009	ACTIVE AUTO RECOVERY INC	1396	RECOVERY SOLUTIONS
1012	ACCURATE ADJUSTMENTS	1403	T GRANT & ASSOCIATES INC
1020	SECURED COLLATERAL MANAGEMENT	1406	PIRAHNA COLLECTIONS, INC
1021	BANK VEHICLE LOCATORS & RECOVERY	1413	L A W RECOVERY
1022	NATIONS RECOVERY SERVICES, INC	1422	COAST TO COAST ACQUISITIONS
1026	24-7 REPOSSESSION AGENCY	1424	ALL AMERICAN RECOVERY, INC
1221	HIGH DESERT RECOVERY		AMERICAN FIRST ASSET RECOVERY SERVICES, INC
		1426	INC

CA BreZe System— Listings by Repossession Agency Number (RA)

RA#	Company Name	RA#	Company Name
1430	PHANTOM RECOVERY	1579	METRO RECOVERY
1431	ALL VALLEY DEALER AUTO AUCTION, INC	1580	JACKSON REPOSSESSION
1433	DIGITALDOG AUTO RECOVERY OF SALINAS	1582	LA W RECOVERY SD
1434	FOX RECOVERY SERVICES	1583	NIELSEN BEAUMONT MARINE INC
1436	ASSET RECOVERY SPECIALISTS	1585	AXEL RECOVERY AND TRANSPORT
1438	REBELLO'S TOWING SERVICE, INC.	1586	RITWAY RECOVERY
1443	ADVANCED SERVICES OF REDDING CA	1587	A T M RECOVERY INC
1447	SNATCH PRO'S RECOVERY	1592	LINK'S RECOVERY SERVICES
1450	FAST TRAC TOWING	1593	STATEWIDE RECOVERY SERVICES INC
1452	FLETCHER'S CATCHERS	1595	ACCESS RECOVERY SERVICES INC
1455	SPEEDY RECOVERY, INC	1598	SAN DIEGO ASSET RECOVERY INC
1458	ONE WAY TOW, INC	1601	MASTER RECOVERY AGENCY & TOWING
1459	WEST COAST ADJUSTERS	1605	NEW ERA RECOVERY INC
1468	A RELIABLE RECOVERY & TOWING	1607	ANY CAPITAL RECOVERY INC.
1470	NEW ERA RECOVERY	1618	REPO REMARKETING
1477	ELITE RECOVERY	1619	NATIONAL LIQUIDATORS
1479	DIGITAL DOG AUTO RECOVERY MODESTO	1620	MORGAN RECOVERY CORPORATION
1484	A-1 RECOVERY	1621	REDLINE TOWING & RECOVERY INC
1486	A-1 RECOVERY	1622	WAR OF SO CAL INC
1489	INDEPENDENT RECOVERY	1624	FIRST RECOVERY REPOSSESSION SERVICES
1495	COLDIRON ASSET RECOVERY, INC	1637	PRIMERITUS FINANCIAL SERVICES COMPANY
1499	RES RECOVERY, INC.	1643	ALL IN ONE ADJUSTERS
1506	RGU DUNN RECOVERY	1645	CHALLENGE RECOVERY INC
1507	CENTRAL ASSET RECOVERY	1646	B & B ASSET AND RECOVERY
1508	J & J TOWING	1647	REAL TIME AUTO RECOVERY
1509	ADVANTAGE RECOVERY	1650	MIDNIGHT RECOVERY & TRANSPORT
1513	ACTIVE RECOVERY SERVICES	1651	DESERT VIEW AUTO REPO INC - NORCAL
1522	A-Z RECOVERY	1652	NOBLES TOWING
1528	COACHELLA VALLEY RECOVERY SOLUTIONS	1653	DESERT VIEW AUTO REPO INC - SOCAL
1531	A & J RECOVERY	1655	A&A RECOVERY SERVICE
1532	101 AUTO RECOVERY	1656	RWA REPOSSESSION
1535	DIGITALDOG AUTO RECOVERY OF FRESNO	1661	STEALTH AUTO RECOVERY INC - SACRAMENTO
1537	WESTERN INTERNATIONAL RECOVERY BUREAU	1665	DIGITALDOG AUTO RECOVERY OF SAN DIEGO
1541	MERCED AUTO RECOVERY	1666	PRO FOUND RECOVERY SOLUTIONS, INC.
1543	AMERICAN ASSET RECOVERY	1670	ROGER'S RECOVERY
1545	CENTRAL COAST RECOVERY	1672	PRIME RECOVERY, INC.
1549	CONCEPT AUTO RECOVERY	1675	SUNSET RECOVERY SERVICES INC.
1550	S S RECOVERY	1681	H&S TRANSPORT AND RECOVERY INC.
1553	NATIONS RECOVERY SERVICES, INC	1682	KING CITY AUTO RECOVERY
1554	NATIONS RECOVERY SERVICES, INC	1683	A&D ADJUSTERS, INC.
1556	PACIFIC AUTO RECOVERY	1686	PARADIGM RECOVERY SERVICES
1563	EXPERT RECOVERY	1688	CHAMPION RECOVERY SERVICES, INC.
1566	ZANE INVESTIGATIONS	1689	J AND P RECOVERY
1567	MRI, INC	1690	RECOVERY MANAGEMENT
1574	CAL-COAST RECOVERY	1692	ROTBERGS HUMBOLDT ENTERPRISES, INC
1576	SOURCE 1 RECOVERY	1693	SOLID SOLUTIONS 24/7, INC.

CA BreZe System— Listings by Repossession Agency Number (RA)

RA#	Company Name	RA#	Company Name
1694	SOLID SOLUTIONS 24/7, INC.	1763	AUTO SECURE RECOVERY
1695	SOLID SOLUTIONS 24/7, INC.	1764	AUTO COLLATERAL ENFORCEMENT SERVICES (A.C.E.S.)
1696	SOLID SOLUTIONS 24/7, INC.		
1697	SOLID SOLUTIONS 24/7, INC.	1766	ROMANOS RECOVERY
1699	J & A RECOVERY	1767	GRACE / FAITH CARE MINISTRIES RECOVERY & TOWING
1700	ROADSIDE AUTO RECOVERY		
1702	EMPIRE RECOVERY & TRANSPORT	1768	DEL MAR RECOVERY SOLUTIONS, GP
1703	DIAMOND VALLEY INVESTIGATIONS	1769	NATIONS RECOVERY SAN DIEGO
1704	SHIELD RECOVERY	1771	WEST COAST RECOVERY SERVICES
1705	STERLING ASSET RECOVERY, INC.	1772	COUNTYWIDE COMMERCIAL RECOVERY
1706	ACCESS RECOVERY SERVICES, INC.	1773	DIAMOND ASSET RECOVERY, INC.
1707	COASTAL ASSET RECOVERY SERVICES	1774	SEVEN STAR RECOVERY SERVICES
1708	AE RECOVERY INC.	1775	LENDERS RECOVERY SERVICE
1710	TDARC	1776	VEHICLE ENFORCEMENT AGENCY, INC.
1713	STERLING ASSET RECOVERY, INC.	1777	EVEREST RECOVERY SERVICE
1714	STERLING ASSET RECOVERY, INC.	1778	TRAPP AUTO RECOVERY
1715	PEGGY'S SPEEDY RECOVERY	1779	LCAR INC DBA LOST COAST AUTO RECOVERY
1716	TRI CITY RECOVERY	1780	LOW DESERT RECOVERY
1718	DESERT LIGHTNING RECOVERY & TOWING	1781	AB RECOVERY
1721	SOLID SOLUTIONS 24/7, INC.FRESNO	1783	DEDICATED RECOVERY SERVICES OF CA
1725	FUMBLE RECOVERY, INC.	1784	DEL MAR RECOVERY SOLUTIONS, GP
1726	FUMBLE RECOVERY	1785	RUSH RECOVERY
1728	TOWING SAN DIEGO INC.	1786	PARAMOUNT RECOVERY SERVICE, INC.
1730	EAGLES RECOVERY SERVICES	1787	ALL BIZIEFF RECOVERY
1731	LEGION	1788	INLAND VALLEY RECOVERY II
1732	THE RETRIEVAL CO	1789	ROZAY RECOVERY
1733	WESTERN INTERNATIONAL RECOVERY	1790	IREPO, INC.
1734	COASTLINE RECOVERY SERVICES, INC	1791	MILLENNIUM CAPITAL AND RECOVERY
1735	PRA LOCATION SERVICES	1792	CLEAR CHOICE AUTO ADJUSTERS
1738	ACCESS RECOVERY SERVICES, INC.	1793	GOLD'S TOWING AND RECOVERY
1740	MOORE RECOVERY INC.	1794	CERTIFIED SPECIAL INVESTIGATIONS
1742	SIMON SAYS REPOSSESSION	1795	DIGITAL DOG AUTO RECOVERY OF RIVERSIDE
1745	SAN FRANCISCO COLLATERAL RECOVERY AGENCY	1796	DIGITAL DOG AUTO RECOVERY OF BAKERSFIELD
1746	DAYBREAK METRO INC.	1797	ALL TOWING & RECOVERY
1749	EAGLE ADJUSTERS	1798	ACTION AUTO RECOVERY
1752	ATR SERVICES BAKERSFIELD	1799	AFTERMATH RECOVERY
1753	AMES VICTOR AGENCY, INC.	1800	APG REPO
1754	AFFORDABLE AUTO RECOVERY	1801	COASTLINE RECOVERY SERVICES, INC.
1755	H&S RECOVERY	1802	COASTLINE RECOVERY SERVICES, INC.
1756	805 RECOVERY, INC.	1803	TOWING SAN DIEGO, IN., INLAND EMPIRE
1757	CARS RECOVERY INC	1804	IT'S DONE RECOVERY SERVICE
1758	CARS RECOVERY, INC. - BAKERSFIELD	1805	PATHFINDER SERVICES
1759	CARS RECOVERY, INC. - FRESNO	1806	CK TOW AND ASSET
1760	CARS RECOVERY, INC. - GROVER BEACH	1807	CARS RECOVERY OF PALM SPRINGS
1761	CARS RECOVERY, INC. - SAN DIEGO	1808	CARS RECOVERY OF RIVERSIDE
1762	INLAND VALLEY RECOVERY	1809	CARS RECOVERY OF SAN FERNANDO VALLEY

CA BreZe System— Listings by Repossession Agency Number (RA)

RA#	Company Name	RA#	Company Name
1810	ADAM CHARLES RECOVERY	1814	661 TOWING AND RECOVERY
1811	SOLID SOLUTIONS 24/7 INC	1815	DIGITALDOG AUTO RECOVERY OF LOS ANGELES
1812	AMES VICTOR AGENCY, INC.	1816	PAR, INC. DBA PROFESSIONAL AUTOMOTIVE REMARKETING
1813	CAPITAL AUTO RECOVERY INC	1817	SAVAGE SOLUTIONS

CA BreZe System— Listings by Company Name

Company Name	RA#	Company Name	RA#
101 AUTO RECOVERY	1532	ALL TOWING & RECOVERY	1797
24-7 REPOSSESSION AGENCY	1026	ALL VALLEY DEALER AUTO AUCTION, INC	1431
661 TOWING AND RECOVERY	1814	ALL-PRO RECOVERY SERVICE	934
805 RECOVERY, INC.	1756	ALLWEST AUTO RECOVERY, INC	463
A & J RECOVERY	1531	AMERICAN ASSET RECOVERY	1543
A B A RECOVERY SERVICE	869	AMERICAN FIRST ASSET RECOVERY SERVICES, INC	1426
A O C ADJUSTERS	201	AMERICAN LENDERS SERVICE CO OF WESTMINSTER	1226
A RELIABLE RECOVERY & TOWING	1468	AMES VICTOR AGENCY, INC.	1753
A T M RECOVERY INC	1587	AMES VICTOR AGENCY, INC.	1812
A&A RECOVERY SERVICE	1655	ANY CAPITAL RECOVERY INC.	1607
A&D ADJUSTERS, INC.	1683	AOC ADJUSTERS FRESNO LTD	1223
A-1 RECOVERY	1484	APEX RECOVERY	995
A-1 RECOVERY	1486	APG REPO	1800
AAMES ASSOCIATES	829	APOLLO RECOVERY	1354
AB RECOVERY	1781	ASSET RECOVERY SPECIALISTS	1436
A-BBC	970	ATR SERVICES BAKERSFIELD	1752
ABLE AUTO ADJUSTERS	112	AUTO COLLATERAL ENFORCEMENT SERVICES (A.C.E.S.)	1764
ABSOLUTE ADJUSTMENT SERVICE INC	1269	AUTO SECURE RECOVERY	1763
ACCESS RECOVERY SERVICES INC	1595	AXEL RECOVERY AND TRANSPORT	1585
ACCESS RECOVERY SERVICES, INC.	1706	A-Z RECOVERY	1522
ACCESS RECOVERY SERVICES, INC.	1738	B & B ASSET AND RECOVERY	1646
ACCURATE ADJUSTMENTS	1012	BANK VEHICLE LOCATORS & RECOVERY	1021
ACCURATE ADJUSTMENTS,INC	1298	BLACK DIAMOND RECOVERY	909
ACTION AUTO RECOVERY	1798	C & C RECOVERY	1348
ACTIVE AUTO RECOVERY INC	1009	CAL-COAST RECOVERY	1574
ACTIVE RECOVERY SERVICES	1513	CALIFORNIA RECOVERIES COMPANY	782
ADAM CHARLES RECOVERY	1810	CAPITAL AUTO RECOVERY INC	1813
ADVANCED AUTO SERVICE INC	823	CARS RECOVERY INC	1757
ADVANCED SERVICES OF REDDING CA	1443	CARS RECOVERY OF PALM SPRINGS	1807
ADVANTAGE RECOVERY	1509	CARS RECOVERY OF RIVERSIDE	1808
AE RECOVERY INC.	1708	CARS RECOVERY OF SAN FERNANDO VALLEY	1809
AFFILIATED RECOVERY SERVICE INC	738	CARS RECOVERY, INC. - BAKERSFIELD	1758
AFFORDABLE AUTO RECOVERY	1754	CARS RECOVERY, INC. - FRESNO	1759
AFTER HOURS AUTO RECOVERY	1381	CARS RECOVERY, INC. - GROVER BEACH	1760
AFTERMATH RECOVERY	1799	CARS RECOVERY, INC. - SAN DIEGO	1761
ALL AMERICAN RECOVERY, INC	1424	CENTRAL ASSET RECOVERY	1507
ALL BIZIEFF RECOVERY	1787	CENTRAL COAST RECOVERY	1545
ALL CITY RECOVERY SERVICE INC	1257	CERTIFIED SPECIAL INVESTIGATIONS	1794
ALL IN ONE ADJUSTERS	1643	CHALLENGE RECOVERY INC	1645

CA BreZe System— Listings by Company Name

Company Name	RA#	Company Name	RA#
CHAMPION RECOVERY SERVICES, INC.	1688	FUMBLE RECOVERY, INC.	1725
CK TOW AND ASSET	1806	GOLDEN STATE RECOVERY INC	1317
CLEAR CHOICE AUTO ADJUSTERS	1792	GOLDEN STATE RECOVERY, INC	1318
COACHELLA VALLEY RECOVERY SOLUTIONS	1528	GOLD'S TOWING AND RECOVERY	1793
COAST TO COAST ACQUISITIONS	1422	GRACE / FAITH CARE MINISTRIES RECOVERY & TOWING	1767
COASTAL ASSET RECOVERY SERVICES	1707	GREAT WESTERN RECOVERY SERVICES	1306
COASTLINE RECOVERY SERVICES, INC.	1801	H&S RECOVERY	1755
COASTLINE RECOVERY SERVICES, INC	1734	H&S TRANSPORT AND RECOVERY INC.	1681
COASTLINE RECOVERY SERVICES, INC.	1802	HIGH DESERT RECOVERY	1221
COASTLINE RECOVERY SERVICES, INC	993	INDEPENDENT RECOVERY	1489
COLDIRON ASSET RECOVERY, INC	1495	INLAND VALLEY RECOVERY	1762
CONCEPT AUTO RECOVERY	1549	INLAND VALLEY RECOVERY II	1788
COUNTYWIDE COMMERCIAL RECOVERY	1772	INTERSTATE RECOVERY SERVICE	269
DAY & NIGHT ADJUSTERS	1266	INTERSTATE RECOVERY SERVICE	561
DAYBREAK AUTO RECOVERY	1225	INTERSTATE RECOVERY SERVICE	574
DAYBREAK METRO INC.	1746	INTERSTATE RECOVERY SERVICE (LA)	560
DEDICATED RECOVERY SERVICES OF CA	1783	IREPO, INC.	1790
DEL MAR RECOVERY SOLUTIONS, GP	1768	IT'S DONE RECOVERY SERVICE	1804
DEL MAR RECOVERY SOLUTIONS, GP	1784	J & A RECOVERY	1699
DESERT LIGHTNING RECOVERY & TOWING	1718	J & J TOWING	1508
DESERT VIEW AUTO REPO INC - NORCAL	1651	J AND P RECOVERY	1689
DESERT VIEW AUTO REPO INC - SOCAL	1653	JACKSON REPOSESSION	1580
DIAMOND ASSET RECOVERY, INC.	1773	K M RECOVERY, INC	859
DIAMOND VALLEY INVESTIGATIONS	1703	KEY AUTO RECOVERY	147
DIGITAL DOG AUTO REC OF SAC	1335	KING CITY AUTO RECOVERY	1682
DIGITAL DOG AUTO RECOVERY	1229	KNIGHT RECOVERY	984
DIGITAL DOG AUTO RECOVERY MODESTO	1479	L A W RECOVERY SD	1582
DIGITAL DOG AUTO RECOVERY OF BAKERSFIELD	1796	L A W RECOVERY	1413
DIGITAL DOG AUTO RECOVERY OF RIVERSIDE	1795	LB ENTERPRISES DIV OF WESLEY INC	985
DIGITALDOG AUTO RECOVERY OF FRESNO	1535	LCAR INC DBA LOST COAST AUTO RECOVERY	1779
DIGITALDOG AUTO RECOVERY OF LOS ANGELES	1815	LEGION	1731
DIGITALDOG AUTO RECOVERY OF SALINAS	1433	LENDERS RECOVERY	1356
DIGITALDOG AUTO RECOVERY OF SAN DIEGO	1665	LENDERS RECOVERY SERVICE	1775
DIGITALDOG AUTO RECOVERY OF SAN JOSE	1382	LINK'S RECOVERY SERVICES	1592
EAGLE ADJUSTERS	1749	LOW DESERT RECOVERY	1780
EAGLE RECOVERY	687	MASTER RECOVERY AGENCY & TOWING	1601
EAGLES RECOVERY SERVICES	1730	MCCULLOCH TRANSPORT & RECOVERY, INC	865
ELITE RECOVERY	1477	MERCED AUTO RECOVERY	1541
EMPIRE RECOVERY & TRANSPORT	1702	METRO RECOVERY	1579
EVEREST RECOVERY SERVICE	1777	MICHAEL P ALLEN AND ASSOCIATES	401
EXPERT RECOVERY	1563	MIDNIGHT EXPRESS REPO SERVICES	735
FAST TRAC TOWING	1450	MIDNIGHT RECOVERY & TRANSPORT	1650
FIRST RECOVERY REPOSESSION SERVICES	1624	MILLENNIUM CAPITAL AND RECOVERY	1791
FLETCHER'S CATCHERS	1452	MOORE RECOVERY INC.	1740
FOUR STAR RECOVERY INC	907	MORGAN RECOVERY CORPORATION	1620
FOX RECOVERY SERVICES	1434	MRI INC SB	1321
FUMBLE RECOVERY	1726		

CA BreZe System— Listings by Company Name

Company Name	RA#	Company Name	RA#
MRI, INC	1567	ROTBERGS HUMBOLDT ENTERPRISES, INC	1692
NATIONAL LIQUIDATORS	1619	ROZAY RECOVERY	1789
NATIONAL RECOVERY SERVICES	1301	RUSH RECOVERY	1785
NATIONS RECOVERY SAN DIEGO	1769	RWA REPOSSESSION	1656
NATIONS RECOVERY SERVICES, INC	1022	S S RECOVERY	1550
NATIONS RECOVERY SERVICES, INC	1553	SAN DIEGO ASSET RECOVERY INC	1598
NATIONS RECOVERY SERVICES, INC	1554	SAN FRANCISCO COLLATERAL RECOVERY AGENCY	1745
NEW ERA RECOVERY	1470	SAVAGE SOLUTIONS	1817
NEW ERA RECOVERY INC	1605	SCOTT PATTERSON RECOVERY	955
NIELSEN BEAUMONT MARINE INC	1583	SECURED AUTO RECOVERY	1230
NIGHTHAWK RECOVERY	1369	SECURED COLLATERAL MANAGEMENT	1020
NOBLES TOWING	1652	SEVEN STAR RECOVERY SERVICES	1774
NOR CAL RECOVERY SERVICE	751	SHIELD RECOVERY	1704
NORTH VALLEY RECOVERY SERVICE	1294	SHORT RECOVERY SERVICE	1325
ONE WAY TOW, INC	1458	SIMON SAYS REPOSSESSION	1742
OREGON ADJUSTERS	636	SNATCH PRO'S RECOVERY	1447
PACIFIC AUTO RECOVERY	1556	SOLID SOLUTIONS 24/7 INC	1811
PAR, INC. DBA PROFESSIONAL AUTOMOTIVE REMARKETING	1816	SOLID SOLUTIONS 24/7, INC.	1693
PARADIGM RECOVERY SERVICES	1686	SOLID SOLUTIONS 24/7, INC.	1694
PARAMOUNT RECOVERY SERVICE, INC.	1786	SOLID SOLUTIONS 24/7, INC.	1695
PATHFINDER SERVICES	1805	SOLID SOLUTIONS 24/7, INC.	1696
PATRICK K WILLIS CO INC	717	SOLID SOLUTIONS 24/7, INC.FRESNO	1697
PEGGY'S SPEEDY RECOVERY	1715	SOLID SOLUTIONS 24/7, INC.FRESNO	1721
PHANTOM RECOVERY	1430	SOURCE 1 RECOVERY	1576
PIPKIN DETECTIVE AGENCY, INC.	1377	SPEEDY RECOVERY, INC	1455
PIRAHNA COLLECTIONS, INC	1406	STATEWIDE RECOVERY SERVICES INC	503
PRA LOCATION SERVICES	1735	STATEWIDE RECOVERY SERVICES INC	1593
PREMIER DETECTIVES	617	STEALTH ASSET RECOVERY	1292
PRIME RECOVERY, INC.	1672	STEALTH AUTO RECOVERY	1327
PRIMERITUS FINANCIAL SERVICES COMPANY	1637	STEALTH AUTO RECOVERY INC - SACRAMENTO	1661
PRO FOUND RECOVERY SOLUTIONS, INC.	1666	STERLING ASSET RECOVERY, INC.	1705
QUALITY RECOVERY	1324	STERLING ASSET RECOVERY, INC.	1713
REAL TIME AUTO RECOVERY	1647	STERLING ASSET RECOVERY, INC.	1714
REBELLO'S TOWING SERVICE, INC.	1438	SUNSET RECOVERY SERVICES INC.	1675
RECOVERY MANAGEMENT	1690	SUPERIOR AUTO RECOVERY	799
RECOVERY SOLUTIONS	1396	T GRANT & ASSOCIATES INC	1403
REDLINE TOWING & RECOVERY INC	1621	TALON AUTO ADJUSTERS	949
REGIO'S RECOVERY & TRANSPORT	1395	TANNER'S TRANSPORT & RECOVERY	1291
REPO REMARKETING	1618	TDARC	1710
RES RECOVERY, INC.	1499	THE BALDWIN COMPANY	536
RGU DUNN RECOVERY	1506	THE CAMPING COMPANIES INC	971
RITeway RECOVERY	1586	THE REPO COMPANY	1247
RIVER CITY ADJUSTERS	1319	THE RETRIEVAL CO	1732
ROADSIDE AUTO RECOVERY	1700	TNT RECOVERY	1364
ROGER'S RECOVERY	1670	TOWING SAN DIEGO INC.	1728
ROMANOS RECOVERY	1766	TOWING SAN DIEGO, IN., INLAND EMPIRE	1803
		TRACKER AUTO RECOVERY, INC	1352

CA BreZe System— Listings by Company Name

Company Name	RA#
TRAPP AUTO RECOVERY	1778
TRI CITY RECOVERY	1716
TRY VALLEY RECOVERY	1340
TULARE COUNTY RECOVERY & INVESTIGATIONS	410
TWENTY FOUR SEVEN AUTO RECOVERY	1345
VALLEY RECOVERY SERVICES	1241
VEHICLE ENFORCEMENT AGENCY, INC.	1776
VICTOR VALLEY ADJUSTERS LTD	1296
WAP RECOVERY, INC	1308
WAR OF SO CAL INC	1622
WEST COAST ADJUSTERS	1459
WEST COAST RECOVERY SERVICES	1771
WESTERN INTERNATIONAL RECOVERY	1733
WESTERN INTERNATIONAL RECOVERY BUREAU	1537
WITH OUT PINKSLIP	797
WM MALOY CO	207
ZANE INVESTIGATIONS	1566





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Tyler, TX JIJ Auto Recovery Texas, Inc. David Schmitt

Phone: 903-425-2300 Licenses: TDLR 0651856VSF

Email: SchmittDW@aol.com Website: www.jijautorecovery.com

Lynnwood, WA Car Service, LLC Harlow Cody Jr.

Phone: 425-741-4288

Email: admin@carsllc.com



PI# 27784

ACTION INVESTIGATORS

SKIPTRACING AND RECOVERY EXPERTS

Terri Stocks

(562) 989-1300

3860 Cherry Ave. Long Beach, Ca 90807
Terri@ActionIpi.com www.ActionIpi.com

CALR Associate Members

Company Name	Associate Member
ABA Recovery Service	Monty Cavalier
Action Auto Recovery	Terri Stocks
Eagle Adjusters	Robert Duesenberry
Towing San Diego Inc.	Leah Clegg
Western International Recovery Bureau, Inc	Bill Pope
William Maloy Co.	Kevin McFall
Zane Investigations, Inc.	Justin Zane, Kristen Ithurnburn

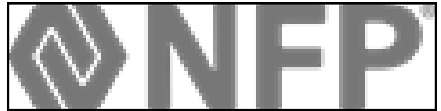
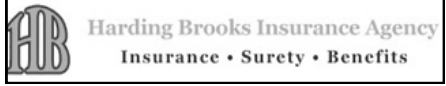
CALR Life Members

Member	Company	City	State
Myles Weise	Able Auto Adjusters	Hawthorne	CA
William Maloy	William Maloy Co	Anaheim	CA

CALR Affiliate Members

Member	Business Name	City	State
M Steven Summs Jr.	Summs Skip & Collection Service Inc	Virginia Beach	VA
David Handschin	How Adjustment Service, Inc	Bellevue	WA
Peggy Chapman	Speedy Recovery	North Las Vegas	NV
Larry Davis	First Coast Florida Recovery	Jacksonville	FL
K.L Barnes	Dallas County Adjusters	Mesquite	TX
Jaime Hernandez	Phantom Towing & Recovery Corp	Ozone Park	NY
Russ DeWitt	Capital Adjuster, Inc	Austin	TX
Frank Fournier	Skyline Recovery Service	Northampton	MA
Joseph DeSimpliciis	Empire Auto Recovery	Plainview	NY
Terrance Clayborne	CCAR	Huntsville	AL
William Alvarez	Southwest Recovery, Inc.	Punta Gorda	FL
Joan Hudson	ARB of Louisiana, Inc.	Shreveport	LA
Jeanne Lewis	Pratt Adjustment Bureau	Denver	CO
B. Jeff Queen	Imperial Recovery Agency	Lexington	KY
Keith Burger	Recovery Zone, Inc	Springfield	MA
Shannon Carroll	CG Asset Recovery	Las Vegas	NV

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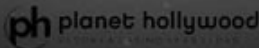
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Tribute to Jack and Marion Whaley



CALR would like to take this opportunity to show it's gratitude with this special section dedicated to the late Jack and Marion Whaley. Jack a former Los Angeles County Police Officer and his wife Marion worked diligently to distribute, publish and produce the CALR booklet every year.

Jack was the general manager of ABA Recovery Service in San Diego, CA. During his employment at ABA, Jack was the president of CALR. Jack retired but still volunteered his time along with Marion for the continuing education CALR offers today. CALR has always provided complimentary copies of our CALR booklet to all of the law enforcement agencies in our state. CALR also provides complimentary copies any time throughout the year after the initial mailing has gone out.

Jack devoted his off time educating law enforcement agencies throughout California on the laws of repossession while handing out the CALR booklets. Annually Jack would gather all the new laws, regulations from CALR's legislative efforts and abroad to update CALR's booklet. Marion would spend endless hours putting the booklets together. Mind you this was an era before computers. Jack and Marion were devoted to CALR and spent their time unselfishly before and after their retirement collecting and preserving CALR's history. Jack was present at all of the CALR Conventions. This has allowed CALR to preserve it's history and educate it's new and current members.

Today law enforcement agencies use the CALR booklet for training. Their officers also carry the booklet in the field for reference. CALR is contacted on a regular basis by officers in the field and at their stations for clarification, direction, guidance and training. CALR members pay for the out of pocket expense to produce the booklets. CALR does accept donations but will always provide the booklets at no charge. CALR has continued this legacy started by Jack and Marion Whaley to preserve our ongoing relationship with law enforcement.

Thank you!

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